

Behind The Scenes

CRANE TECH

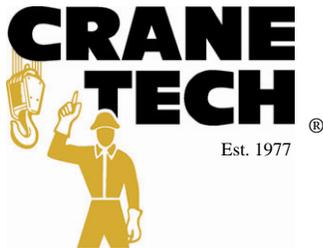
Volume 3

Control & Quality

There's more to delivering training than showing up and speaking to an audience. Crane Tech understands the importance of ensuring that every detail of your training is handled professionally and thoroughly. We set a high standard for ourselves, and Behind the Scenes provides an inside look at just some of the detail required for this level of quality.



More than what you expect.
....It's what you deserve.



*Safety Through
Education*

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Training & Qualification

What does it take to be a qualified person? Ask enough people and you'll get enough answers. Crane Tech's focus on this issue spans more than thirty years, and we pose the following question: If I receive training am I qualified? If I pass a test, am I qualified? The answer to these questions is... maybe!

To get it right you must first understand the job knowledge and skill requirements, then developing proper curriculum and evaluations. Delivering too much information too fast is like drinking from a fire hose. Leave out critical issues and you waste valuable time. Fail to accurately assess knowledge and skills and you have little to confirm if a person can meet the expectation. You must know what's required, teach to the requirements, do it at a reasonable pace, then provide reliable assessments.

Remove the bullet points... Well, you can leave in a few. But, if your going to educate it's important that concepts fit into the big picture. Bullet points may be concise, but can lack necessary association to related topics.

Comprehensive training includes context and clarity relating to the job. Adult learners want to put new information into perspective so it may be applied.

Standards regulating the materials handling industry typically require demonstration of knowledge and skill. Written tests must sufficiently evaluate knowledge and practical tests should not be subjective. You must ensure a comprehensive yet fair playing field.

Worker confidence improves when a high level of achievement is attained. It feels good to meet tough challenges. And, having the big picture clearly understood means a relationship exists between individual safety topics.

